

# We're making a positive contribution to UK society.

## Here's how...



### Investing £4m every day

We've invested more than we've made in profit in each of the last five years

### 17% of the UK's generating capacity

Including around one fifth of the country's renewable, helping to keep the lights on and meet climate change targets

### 5.8m homes connected to gas network

We maintain over 75,000km of gas pipes to transport gas around the country

### Over 19,500 jobs provided

We provide over 19,500 jobs and 350 apprenticeships and traineeships right across the UK but mainly in regional areas

### 3.7m homes served by our power network

Our electricity network spans 130,000km of lines and cables; we brave the most extreme conditions year-round to keep it up and running

### #1 for customer service

Our customer service has been voted the best of the major energy suppliers by uSwitch for seven years running and is backed by the industry's only Customer Service Guarantee

### £369m in taxes paid

Our companies contributed £369m in taxes to the UK government in 2012/13

### 6,000 days volunteered

Our employees spent over 6,000 days volunteering in local communities through our Community at Heart programme

### 237,000 homes insulated

We insulated 237,000 homes in 2012/13 to help customers reduce their energy usage, and offered energy efficiency advice to thousands more